

Any information our online or our offline donors submit to us is never traded, shared, sold or distributed to anyone else. We do not send donor mailing on behalf of other organizations.

This policy covers user privacy, system security, and information collection practices. This Privacy Policy Statement applies only to The Carnation Foundation websites. Other organizations may have other information collection practices. You are encouraged to check privacy policies when going to any other website.

Information presented on these pages is protected under applicable copyright laws. Use of appropriate byline/photo/image credits is required.

Consent to Voluntary Information Collection and Sharing

All the information users submit to The Carnation Foundation is done on a voluntary basis. When a user clicks the “submit” button on any of the web forms found on our site, they are indicating voluntary consent to the conditions outlined in this policy. We do not collect personally identifiable information (e.g. name, address, phone number, email address) unless you provide it. In all cases, the information collected is used to respond to user inquiries or to provide services requested by our users.

Any information you submit to us is never traded, shared, sold or distributed to anyone else. If you have submitted personally identifiable information (e.g. name, address, phone number, email address) and wish to have it removed from The Carnation Foundation records, you may send the request to info@carnationfoundation.org.

Security of Credit Card Information and Refund Policy

We care about the safety of your credit card transaction: secure server technology is used throughout the online donation process. We use high-grade encryption software and the https security protocol to communicate with your browser software. As a result, it is extremely difficult for anyone to intercept the credit card information you send to us.

If you prefer, contributions may also be made by telephone. In the United States, donate by phone using your credit card by calling 864-909-7043 or 877-221-3550. Please call weekdays from 8:30 am to 4:00 pm.

Or, if you'd prefer, mail us your contribution by printing the online donation form and mailing it to us at:

The Carnation Foundation
PO Box 37
Lexington, SC 29072

If you have recently donated and wish to have it refunded, please contact our office Monday-Friday, 8:30 am - 4:00 pm, at 864-909-7043 or 877-221-3550.

Site Management Data Collected

The Carnation Foundation's web servers automatically collect information for site management and statistical purposes. This computer system uses software programs to create summary statistics, which are used for such purposes as assessing what information is of most or least interest, determining technical design specifications, and identifying system performance or problem areas.

How Email is Handled

We use the information you send us by email only for the purpose for which it is submitted (e.g. to answer a question, to send information). In addition, if you do choose to provide information, it is only used to respond to your request (e.g. addressing a package to send you information) or to provide a service you are requesting (e.g. email notifications).

How Information is Used

The information The Carnation Foundation collects is used for a variety of purposes (e.g. donation forms, newsletter subscription forms, etc.). We make every effort to clearly disclose at the point of collection how information is used and allow our website visitor to determine whether they wish to provide the information. Any information you submit to us is never traded, shared, sold or distributed to anyone else.

How Long Information is Retained

We no longer retain the information collected when the purpose for which it was provided has been fulfilled unless we are required to keep it longer by statute, policy, or both.

Requesting Removal From Email Lists

On occasion, The Carnation Foundation may send unsolicited emails to people who have contacted us via email in the past. If you prefer not to receive these unsolicited emails, you may request to have your email address removed by contacting info@carnationfoundation.org or by phone at 864-909-7043 or 877-221-3550 (please call weekdays from 8:30 am to 4:00 pm) or by mail:

The Carnation Foundation
PO Box 37
Lexington, SC 29072

Information Protection

For site security purposes and to ensure that this service remains available to all users, this computer system employs software programs to monitor network traffic to identify unauthorized attempts to upload or change information or otherwise cause damage to the information on our Web sites. Unauthorized attempts to upload information or change information on this service are strictly prohibited and may be punishable under law. Except for authorized law enforcement investigations, no other attempts are made to identify individual users or their usage habits. Raw data logs are used for no other purposes and are scheduled for regular destruction.

The Use of “Cookies”

We may use 3rd party vendor remarketing tracking cookies, such as Google Ads and Facebook tracking cookies. This means we may continue to show ads to you across the internet. We use remarketing services to advertise on third party websites, including Google Ads and Facebook and Instagram, to previous visitors to our site. It could mean that we advertise to previous visitors who haven't completed a task on our site. This could be in the form of an advertisement on the Google search results page, or a site in the Google Display Network or inside of a social media platform such as Facebook or Instagram. Third-party vendors, including Google, use cookies to serve ads based on someone's past visits to the harvesthope.org website. Of course, any data collected will be used in accordance with our own privacy policy and Google and Facebook privacy policies.

Sharing of Information with Law Enforcement Agencies

Conditions under which the information may be shared with law enforcement agencies:
The Carnation Foundation or its agents may share information received from its Web sites with law enforcement agencies. For example, if a breach of our IT security protections were to occur, the information collected by our servers and staff could be shared with appropriate law enforcement officials.

Restriction of Liability

The information provided in this privacy policy should not be construed as giving business, legal or other advice or warranting as fail proof, the security of the information produced through www.carnationfoundation.org.

Dispute Resolution

If for some reason you believe this site has not adhered to these principles, please notify The Carnation Foundation by email at info@carnationfoundation.org. If our web pages are not fully in compliance with our stated policies, they will be corrected.

Digital Usage

Using embedded images, pixel tags and other similar technologies: We may use embedded images or pixel tags (also known as web beacons and clear GIFs) in connection with some Site pages and email messages to, among other things, track the actions of Site users and email recipients, measure the success of our marketing campaigns and compile statistics about Site usage and response rates. URLs contained in emails contain an ID that enables us to identify Site users who take an action using a page from the Site, and we may use these URLs to simplify the process of signing petitions and completing surveys. We may occasionally present a shortened URL that references a longer URL that contains an ID. We do this to simplify the display, to prevent links from becoming broken when copied, and to ensure compatibility with email programs that do not handle long URLs. When a shortened URL is displayed in an email, you will see the full URL in the browser's address bar when you access the page